Community Correctional Services (CCS) operates in all regions of Victoria, with staff supervising prisoners on parole and offenders on court orders through two dedicated case management streams.

**Supervision of prisoners on parole**

Community Correctional Services staff use risk-based case management to supervise prisoners on parole, identify the most suitable strategies to reduce the risk of reoffending and to encourage positive behaviour change.

They ensure prisoners on parole are managed in strict accordance with Adult Parole Board requirements to minimise community risk and harm.

Principal Practitioners oversee the case management of prisoners on parole and allocate a parole officer primarily based on the prisoner’s offence type.

Serious violent offenders are supervised by Senior Parole Officers while Specialist Case Managers supervise sex offenders on parole and supervision orders. Parole Officers supervise other types of prisoners on parole and specialist Aboriginal Parole Officers work with Aboriginal and Torres Strait Islander prisoners on parole.

Soon after release, the prisoner on parole and their supervising parole officer have an induction meeting at which the parole order requirements are reviewed, along with any conditions that have been applied, as well as the overall rules and regulations of parole.

If other community-based agencies are to be engaged while on parole, the induction meeting confirms referrals that will be made.

Case management during parole mostly occurs at a Community Correctional Services location; however there may also be home visits, meetings with members of the prisoner’s family, and case conferences with other professionals.

Prisoners on parole who have committed serious violent and/or sexual offences have more frequent reporting arrangements and higher intensity case management than other prisoners on parole.

**Supervision of offenders on court orders**

The courts can sentence offenders to supervised Community Correction Orders in which offenders must comply with a range of requirements including drug and alcohol treatment and performing community work. These offenders are allocated a case manager based on their risk of reoffending.

Leading Community Correction Officers supervise offenders assessed as being at a higher risk of reoffending, while Community Correction Officers supervise those at a lower risk. A focus on compliance with the court order is the priority.

Senior Community Correction Officers and Operations Managers oversee these staff.

In the same way that prisoners on parole are case managed according to their parole order conditions, offenders on court orders may have appointments with the case manager and/or with community-based treatment and service providers, depending on the conditions imposed by the court.

For further information, please email corrections@justice.vic.gov.au.